

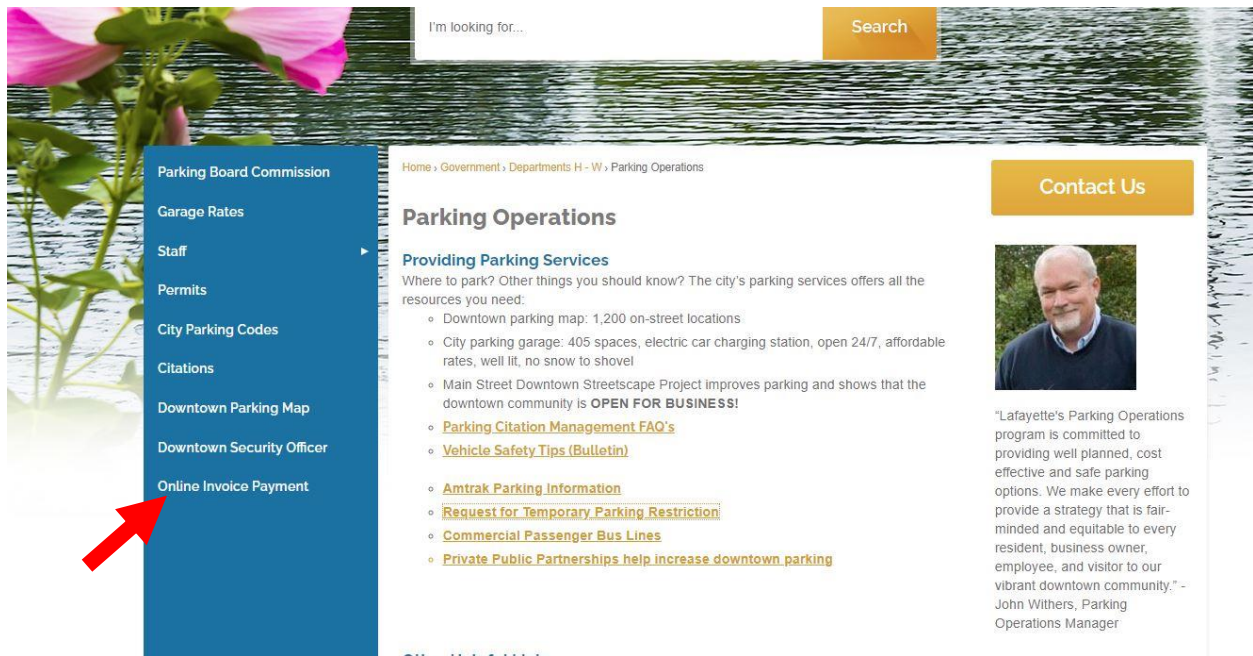


Parking Operations
20 N. 6th Street
Lafayette Indiana 47901
765-807-1160
parking@lafayette.in.gov

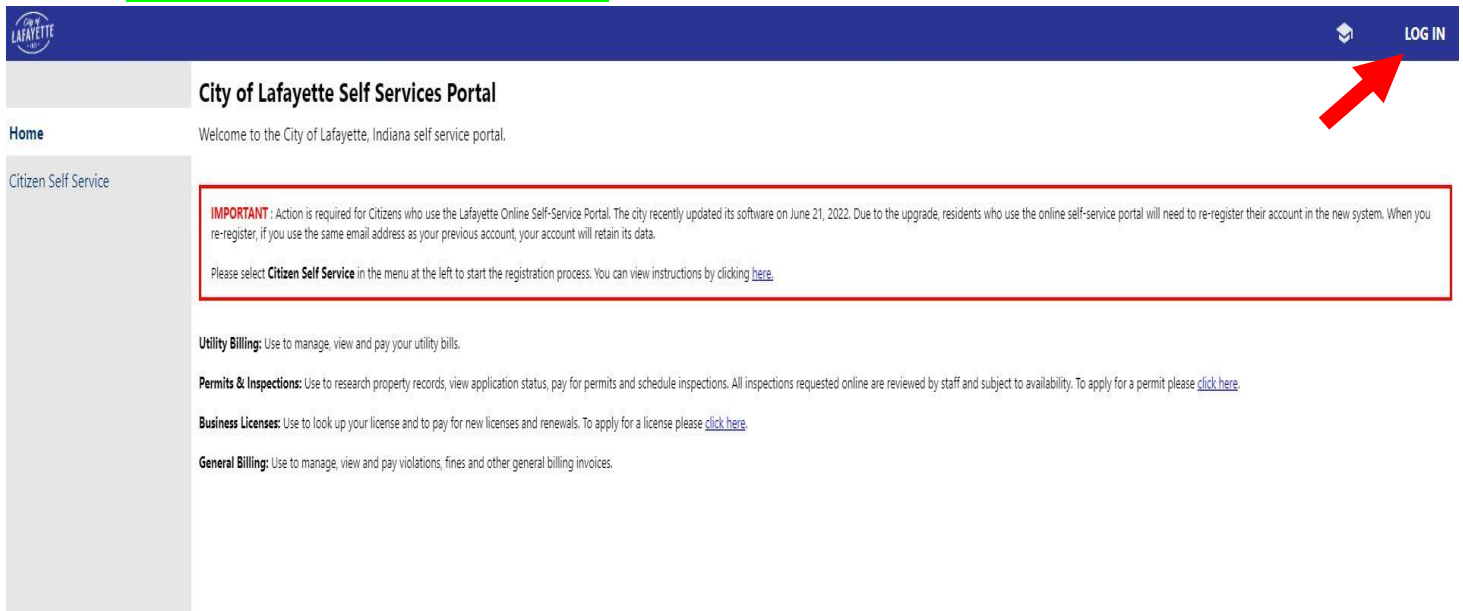
Instructions for paying parking invoices using the online system.

This is not the pay portal for parking citations. If wanting to pay a parking ticket online please click on Citations from the Parking Operations main page.

Step 1. Click on "Online Invoice Payment".



Step 2. Log into your account or register for an account. *If you have an existing account with us prior to 6/21/22 you will need to reregister your account due to a system upgrade. If you use the same email address your account will retain its data.*





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Step 3. Click on "General Billing".

The screenshot shows the 'Welcome to Citizen Self Service' page. On the left is a navigation menu with 'General Billing' highlighted by a red arrow. The main content area includes an 'Announcements' section with a warning for customers about multiple bills and a 'Profile Information' section that is currently empty.

Step 4. Type in the customer number found on your invoice and hit search.

The screenshot shows the 'General Billing Customer Search' page. A red arrow points to the 'Customer Number' input field. Below the field is a 'Remember these values' checkbox and 'Search' and 'Reset' buttons.



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Step 5. Double check that you have entered in your correct customer number. Select all the invoice you are wanting to pay and click on "pay" at the bottom of the screen. You will then be able to pay using credit card or eCheck.

Please reach out to me at bemerson@lafayette.in.gov if you are having issues!